Safety & Health Policy Statement

Kenya Airways PLC is committed to using sound and responsible practices to protect the Safety and Health of our operations, employees, customers, visitors and contractors in strict compliance with legislative, industry and company requirements.
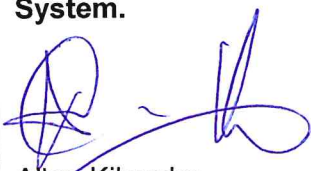
Scope: This policy applies to all activities carried out by or on behalf of Kenya Airways PLC. All Kenya Airways employees understand and are committed to implementing the Safety & health commitment as their key objective and primary responsibility. Safety & Health shall be addressed in a systematic, proactive and transparent manner to ensure that they are an integral part of the day to day business of the organization.

To achieve this, we shall:

1. Comply with, and wherever possible, exceed legislative & regulatory requirements, company and international standards.
2. Minimize the risks associated with flight and ground operations to a point as low as reasonably practicable/achievable.
3. Establish a data-driven and performance-based Safety & Health Management System and continuously improve the level of Safety & Health performance;
4. Set objectives and targets for purposes of evaluating, measuring and monitoring Safety & Health performance.
5. Manage fatigue-related safety risks to ensure fatigue resulting from our operations does not impair the employees' alertness and ability to perform their duties.
6. Develop, implement & continuously review protocols to ensure a safe and healthy working environment by providing resources, information, education and training in Safety & Health to cater for public health emergencies of international importance.
7. Encourage all employees to freely report hazards while ensuring a non-punitive approach to anyone who discloses a safety or health concern through the hazard reporting system; unless such disclosure indicates, beyond any reasonable doubt, an illegal act, gross negligence or a deliberate disregard of regulations or procedures.
8. Conduct periodic Safety training and education to all staff, persons or organizations working for or on behalf of Kenya Airways.
9. Encourage communication, exchange ideas and information, openly communicate lessons learnt with all stakeholders on matters applicable to our Safety & Health programs.
10. The CEO is accountable and responsible for the development, operation, and quality of the Kenya Airways Safety Management Systems (SMS), including provision of the necessary financial, personnel, and other resources to establish and maintain a fully functional SMS.

All employees shall comply with this policy.

This policy shall be reviewed as and when needed but not less than a period of two (2) years. I, as the Accountable Executive, carry the ultimate accountability for the Safety and Health Management System.

Allan Kilavuka,
Group Managing Director/Chief Executive Officer,
Effective 1st September 2023